

**Referral line for all
locations
1-888-304-HOPE (4673)**

**Tri-County Mental Health Services
offers Child Case Management
services in the following areas:**

Androscoggin County:

1155 Lisbon St.
PO Box 2008
Lewiston, ME 04241-2008
1-888-827-3239/(207)783-9141

Franklin County:

144 High St., Suite 1
Farmington, ME 04938
1-888-716-3693/(207)778-0521

Oxford/Northern Cumberland County:

(including Bridgton area)
143 Pottle Rd.
Oxford, ME 04270
1-888-716-3727/(207)743-0171

Northern Oxford County:

49 Congress St.
Rumford, ME 04276
1-877-497-5460/(207)364-7943

**24-hour Emergency
Services:
1-888-568-1112
(toll free & TTY)**

12/08/06

Our Mission

TCMHS is committed to providing the people of Maine with excellence in mental health, substance abuse, habilitation and life skills services, respecting consumer rights, personal dignity and maintaining agency financial stability.

Tri-County Mental Health Services endorses Recovery Based Trauma Informed services, which recognizes two common themes for consumers of this agency: that violence and the resulting trauma are pervasive and should be acknowledged; and there is hope in Recovery.

www.tcmhs.org

TCMHS is an EOE and receives funding from:
Department of Health & Human Services



CHILDREN'S CASE MANAGEMENT SERVICES

**Meeting the needs of children
and families through:**

Assessment
Coordination
Networking
Advocacy
Linkage
Crisis Planning
Behavior Planning

Our Philosophy

Children's Case Management works to creatively find and connect children and families with needed resources and helps them navigate the often-confusing system.

Who we serve

Children and families who live in Androscoggin, Franklin, Oxford, and Northern Cumberland Counties.

How it works

The Case Manager works directly with the family to help pinpoint what will work best for that child and family, and then helps connect them to the **RIGHT** resource at the **RIGHT** time. Meetings can take place in the home, school, or other local site.

Services

Assessment:

We look at each child and family's strengths, needs, level of risk, health status, and past experience with services. The assessment includes interviews with both the child and family.

Coordination & Networking:

Child and family teams are developed to help share information and coordinate services. Team members are identified by the family and may include relatives, teachers, counselors, or other individuals.

Advocacy:

Case Managers work to advocate for and support the interest of the child with schools, and other service providers.

Linkage:

The Case Manager helps families find community services and resources such as respite care, recreation opportunities, mentoring programs and one-to-one in-home supports.

Crisis Planning:

Being prepared for crisis with a clear action plan can provide peace of mind, and help to ensure safety. The plan includes preventing unsafe situations and clear instructions to help when unsafe behavior occurs.

Behavior Plans:

Working collaboratively with the family and other providers, we help create behavior plans for use in the home and community.

How to Contact Us

Referrals or Inquiries:

(207) 783-9141 or 1-800-787-1155
Ask for Client Services

Hours of Operation:

Our offices are open from 8am-5pm, Monday through Friday. Appointments are scheduled with consideration of the child and family needs. Time and location are flexible.

Fees:

Assessment and Case Management fees are payable by MaineCare and Katie Beckett.

Other Tri-County Mental Health Services for Children and Families

Child Outpatient
Child Psychiatric Services
Multi-Systemic Treatment
Children's Crisis
Adolescent Substance Abuse
Adolescent Drug Court
Family Drug Court
Family Support Group